munity Ministries of Rockville becomes...

Com Minis Rock



Annual Report Fiscal Year 2019

July 1, 2018 - June 30, 2019





A Message from Our Leadership

It was, indeed, a "transformative" year!

Fiscal year 2019 began the way most do, with our staff evaluating the work we performed in FY2018, acknowledging our successes and making improvements in areas where we could do better.

About halfway through the year, the Board of Directors voted to re-brand Community Ministries of Rockville as Community Reach of Montgomery County. This decision was made after much consideration. Through a grant, Taproot Foundation completed a study to determine what program participants, supporters, and partners, as well as those who did not know us, thought our purpose was, based on our name. "Ministries" led many to assume our work involved the teachings of a specific religion. "Rockville" led many to believe our services were only available to residents of Rockville. Neither of those impressions correctly represented what we were doing in 2019; so it was time to "transform" our name to one that better stated who we were.

Then we had to come up with a name - and a logo - that did just that!

The Board decided that Community Reach of Montgomery County fit the bill. A logo created by Kari Mason, a student/intern at Universities at Shady Grove, with a heart and two connected hands gave the visual impact to match the words. Our services "reach" into the community to lift up the vulnerable. The community "reaches" out to us for services, and also to help us provide those services. All but one of our areas of service works with the wider community of Montgomery County as well as Rockville. We do all this together, hand in hand, with our community.

At our Annual Gala in April, we revealed our new name and logo. The "reveal" was fun and made for an even more exciting evening. Then came the hard work of letting the rest of our community know we were still the same organization, offering the same wonderful programs. We were just transforming the name we used to do it!

We know it will take many months, maybe years, for all of us to stop saying "CMR" and have "Community Reach of Montgomery County" roll off our tongues as easily. However, we really like the new name, and logo. Hope you like this transformation as well!

Finally, no annual report would be complete without our heartfelt thanks to you, our benefactors, volunteers, Committee and Board members who help Community Reach of Montgomery County achieve its mission every day. You are the glue that holds us together and the fuel that drives us to serve the most needy citizens of the community. To learn how you or your organization can get involved, please reach out to Andrea Kempner-Wink, Director of Development at 301-637-0172 or Andrea KWink@CMRocks.org.

Yours Respectfully,

Paul Love Chairman of the Board



Agnes Saenz President and Executive Director









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Rockville Emergency Assistance Program

Financial Assistance and Referrals for Social Services

Established 1981

FG 2019 Statistics

Clients Assisted Financially Housing Prescription/Medical Utilities Other Needs	336 173 35 121 7
Total Financial Assistance Provided	\$67,419
Clients Referred Food Dental Vision Clothing Computers	234 33 108 62 29 2
Volunteers: Volunteer Hours: In-Kind Goods & Services:	11 642 \$15,577

Total Program Costs: \$156,620

Financial Assistance:
Prevention of Eviction &

Utility Termination &

Referrals for:
Vision Care
Food
Clothing
Computers

READ IS a good organization that helps you in time of your crisis. I was your pleased with the service and white Darth. Very nice and palite white taking course of my crisis.



Ms. R was raising three children under the age of 10 on her single income when she had to have a medical procedure that required she stop working for three months. She received an eviction notice as her rent could not be covered by her diminished income. REAP was able to help pay her rent for one month. Her family avoided becoming homeless and she was able to return to work and pay her expenses once again. Now that she is healthy again, we do not expect she will be returning to REAP for financial assistance.





A retired school teacher and senior citizen living on a fixed income, Ms. B lives in a home she owns. Her water pipes developed a large leak and she had it repaired. The leak made her water usage much higher that quarter. She could not afford to pay the full balance of the large water bill, especially after paying for the repair, and she received a disconnection notice. With financial assistance from REAP to cover a portion of the bill, payment was made and the water remains on.

From **Elderly Ministries** to

Senior Reach Program

Homecare and Home Repair Services for Rockville Seniors Aging in Place **Established 1983**



Due to health issues, Ms. D, a longtime resident of Lincoln Park, is blind and no longer has use of her legs. Her air-conditioner stopped working in the summer heat. Senior Reach hired an HVAC specialist to rewire the unit so it once again cooled her house. While working through the AC issues, Senior Reach staff determined Ms. D would be well served by receiving deliveries of Manna food, as well as home care services. Ms. D qualified for food assistance, but even with the help of her family close by, it was difficult to arrange for the Manna pick-up and she could manage very little cooking. Our volunteers regularly deliver food to Ms. D, and the homecare aide provided by Senior Reach prepares meals, does light housekeeping, and helps Ms. D with personal care. With the help of her family and these services, Ms. D expects to remain in her own home for many more years.









Ms. G is a refugee from a war-torn country in Africa. She has lived in Rockville and been a participant in Senior Reach for many years. Through our Mansfield Kaseman Health Clinic, Ms.

oxygen bottle is used, there are no continuing costs.

Total # of Clients Served In Fy19: Total Households Served:

FG 2019 Statistics

Home Care Services

Number of Clients Served: 52
Hours of Client Care 3,860
Value of Client Care \$96,464

Safe And Habitable Services

Total Projects 81
Value of Projects \$36,709
Months of Life Alert
Systems Provided: 498

Volunteers: 75 Volunteer Hours: 439 In-Kind Goods & Services: \$20,193

Total Program Costs: \$291,752

Home Care
Home Modifications/Repair
Case Management
Case Management
Friendly Callers and Visitors
Friendly Callers and Repair
Furnace Cleaning and Repair
Food Deliveries
Food Deliveries
Food Activities



G was referred to a cardiologist and treated for acute pulmonary edema from heart problems. She needed to have oxygen at all times to be able to breathe, but could not afford that equipment, which can run as high as \$5,000. Senior Reach contacted a local hospital and was able to get an oxygen concentrator which removes impurities and nitrogen from the air to offer the user comfortable breathing. Because no

Housing Program: Jefferson House

Permanent Supportive Housing for Men

Established 1991

FG 2019 Statistics

Number of Clients Served: 2,105
Bed Nights: 300
Case Management Hours:

Volunteers: 36
Volunteer Hours: 160
Volunteer Hours: \$35,949
In-Kind Goods & Services: \$35,949

Total Program Costs: \$125,610

Case Management
Life Skills
Client Support
Affordable Housing





Mr. H moved from Chase Partnership House to Jefferson House in the spring of 2015. In April, 2019, Mr. H was able to get a lease in his name for the first time and moved to his own apartment in Silver Spring. At Jefferson House, he retained his sobriety, dealt with barriers that had kept him from becoming self-sufficient, and began to save money to put toward his deposit and first month's rent.





Mr. R, who had lived at Jefferson House for over a decade, was diagnosed with a serious medical condition that required multiple surgeries and ongoing care. As a veteran, he was eligible for benefits and health care through the Veteran's Administration. Transportation and administrative issues were barriers to a clear path of health care. Our staff drove Mr. R to appointments, helped him navigate the insurance process, apply for accrued sick leave from his employer, and begin recovery at a rehabilitation center. Mr. R is proud to call Jefferson House his home.



Housing Program: Rockland House

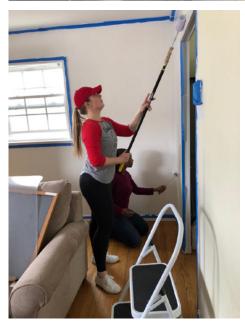
Permanent Supportive Housing for Women

Established 2014









Ms. M, a former elementary school teacher, has combined her love of knitting with her desire to empower others. Each week she travels to the Women's Shelter, where she lived before moving to Rockland House. At the shelter, she teaches knitting to residents. This skill gives the women a productive way to use down time, relieve stress, and even create items they can wear or share.

One of the residents of Rockland House, Ms. D, moved in with a chronic illness that eventually became terminal. The staff and other residents helped care for her as the illness progressed. Although her

family had not reconnected with her before she passed away in the winter of 2019, they expressed much gratitude that Ms. D had been well cared-for and had a warm, comforting place to live out her final months.

FG 2019 Statistics

Number of Clients Served: Bed Nights: 4 1,313 281 Case Management Hours:

Volunteers:

Volunteer Hours: 66 In-Kind Goods & Services: 282

Total Program Costs: \$79,484



Language Outreach Program

English as a Second Language, Citizenship and Conversation

Established 1993

FG 2019 Statistics

670 559 Number of Unduplicated Clients: 111 1,530 Adults: 90 Children: ESL Instruction Hours: 220 Citizenship Instruction Hours: 1,164 Conversation Instruction Hours: 25 Number of Students Who Became U.S. Citizens: Childcare/Tutoring Hours: 172 Hours Provided for Partner Conversation Program: Family Education Success Project: 10 Children & 5 Parents 1.945 \$97,926 Volunteers: Volunteer Hours:

In-Kind Goods & Services:

Total Program Costs:
\$362,784

It was important to Justina to be in an intermediate level ESL class, although she had difficulty understanding the teacher's instructions. LOP staff knew keeping her engaged in learning meant allowing her to be at a level where she would struggle – she would stop her quest to learn if she was placed in a beginner class. Other students translated class



instructions so she could better follow along. Because learning and fitting into the class was so important to her, she came early for every session. Her teacher was dedicated to her success so he would be there early as well. He took that time to get to know her, and build her confidence in speaking and understanding English. By the end of the semester, she was performing work more

independently, was able to confidently speak English in class, and understand instructions without assistance.

Belinda was enrolled in the citizenship class but she needed to improve her English skills in order to be able to pass the citizenship test. Her teacher recommended she take LOP's conversation class to increase her ability to correctly pronounce words and understand daily conversation. She was so anxious to become a citizen, she took



conversation classes in the morning and evening. Those classes also offered a volunteer who was able to give her some one on one attention. The classes made the difference. She passed her US Citizenship interview and test, and is a US. Citizen.

English as a Second Language (ESL)

English as a Second Language (ESL)

English as a Second Language (ESL)

Citizenship Test Preparedness

Citizenship Test Preparedness

Conversation Instruction

Conversation Instruction

Conversation Application Assistance

Child Tutoring and Child Care

Child Tutoring Application Assistance

Naturalization Application







Holiday Giving Program

Making the Holidays Special for Those in Need



The remarkable Holiday Giving supporters once again provided beautiful dinner baskets and an astonishing array of toys and gift cards for the Montgomery County Holiday Giving Coalition participants we serve. Because of these donations, we were once again able to take late referrals and serve community members who lived in areas of the County that were not covered by another provider.



"To the Donors and families of Landon School, Wishing you a very Happy Thanksgiving as you gather with friends and loved ones! Me and my family were so grateful to receive your generous Thanksgiving Basket"

~ Ms. S & Family







FG 2019 Statistics

Thanksgiving Meals Provided:
December Holiday Meals Provided:
Children Served with Gifts:
Value of Toy Donations:
328
59
335

Value of Holiday Food & Gift Cards: \$5,200
Number of Holiday Giving Donors: 27
Number of Partner Organizations Assisted: 2

Volunteers:
Volunteer Hours:
In-kind goods & Services:

60
208
39,586

Total program costs: \$0

All holiday meals, gifts and gift cards are donated

Services

Food Basket Distribution Toy Distribution



Mansfield Kaseman Health Clinic

Established 2009

FG 2019 Statistics

Patients Served: Patient Visits: Primary Care Visits: Behavioral Health Visits:	1,146 3,259 2,454
LIUUCIInology Vioita.	164 132
Gastroenterology Visits: Gynecology Visits:	182
Podlatry Visite:	53
Clinic Davs.	274
Clinic Hours:	247
- 	3,212

Lab Visits:
Referrals to Outside Specialists:
Behavioral Health Screenings:
Patients Enrolled in Behavioral Health:
114

Volunteers: 78
Volunteer Hours: 2,339
In-kind Goods & Services: \$1,033,919

Total program costs: \$1,752,424







An over-the-counter pregnancy test showed positive for Ms. A. Without health insurance, she was concerned about how she would be able to provide this baby with the best start through great pre-natal care. She made her first appointment at Kaseman to confirm the results and see if there were any options available. Our nurse practitioner confirmed the results at the onsite lab, and Kaseman staff referred her to the Montgomery County Maternity Partnership Program. The program provides all prenatal care and delivery for uninsured women at local partner hospitals. The total patient price is \$450. The patient returns to their primary care provider (Kaseman in this instance) for all other medical needs. Ms. A was comfortable that she would be receiving excellent care at a price she and her husband could manage.



Primary Care
Behavioral Health
Cancer Screening
Endocrinology
Gastroenterology
Gynecology
Health Education
Internal Medicine
Laboratory Tests
Pharmacy
Podiatry
Pulmonology
Referrals to Specialty Care
Referrals to Surgery



Ms. J was concerned about feeling continually tired, having heart palpitations, and sudden weight loss, so she made an appointment at Kaseman. Lab results showed she had thyroid problems, so the Clinic referred her to our endocrinologist. He prescribed radiology tests and recommended a treatment plan. Kaseman staff found funds to help cover the expensive test costs and Ms. J comes back to Kaseman for regular follow-up visits. She told the staff, "I used to cry all the time because I did not know what was going on...(now) I feel fine and blessed that the team guided me and helped pay for the tests."



Healthcare and Health Education for Uninsured and Medically Underserved Montgomery County Residents













Patient care and the improved health of our patients are the main goals of the Kaseman Health Clinic. The Clinic tracks medical quality measures using the Healthcare Effectiveness Data Information Set (HEDIS) benchmarks for chronic care screening including diabetes and hypertension, and for cancer screenings including cervical, colon, and breast cancer.

During FY19, the MKHC was very successful in meeting or exceeding HEDIS rates.

- 66% (222 out of 339) diabetic patients had HbA1c below 8 (HEDIS 48.1%).
- 63% (469 out of 742) hypertensive patients had blood pressure control lower than 140 over 90 (HEDIS 56.8%).
- 69% (669 out of 964) female patients ages 21-64 were screened for cervical cancer (HEDIS 66.7%).
- 60% (415 out of 698) patients 50-74 were screened for colorectal cancer (HEDIS PPO 59%).
- 61% (750 out of 1,234) female patients ages 40-74 were screened for breast cancer. (HEDIS 50.4%).

Mansfield Kaseman Health Clinic Board

Mary Jane Joseph, RN, BC, CPHQ, *Chair*Lynnette Gannaway
Angeline Lazarus, MD
Donna Perry, MD
Eunmee Shim, RN, MSN

Stephanie Wright, FNP, PHD Agnes Saenz, *Ex-Officio*, *Executive Director* Paul Love, *Ex-Officio*, *CMR Board Chair* Sheila Levin, MD, *Medical Director*

WE CHANGED OUR



- 1. Our name gave people & foundations the impression we were a church and they wanted to support a religious group.
- 2. Because we were "of Rockville," some wanted to support us because they assumed we only served Rockville residents.
- 3. When we named ourselves, most of us helped our community through our faith group.

CMR's Mission: Community Ministries of Rockville seeks to improve the quality of life for the most vulnerable of Montgomery County residents by providing them with basic health and human services and advocating on their behalf, with the goal of helping them achieve and maintain self-sufficiency.

CMR's Vision: The vulnerable population of Montgomery County achieves self-sufficiency and an improved quality of life.

The Areas of Service of CMR

Mansfield Kaseman Health Clinic delivers health care and health education to medically underserved adult residents of Montgomery County.

Language Outreach Program (LOP) teaches English as a Second Language and Citizenship classes to adult immigrants in an affordable program that includes free child care and tutoring.

Permanent Supportive Housing Program serves single men and women who were previously homeless at Jefferson House and Rockland House.

Rockville Emergency Assistance Program (REAP) steps in with financial aid to Greater Rockville residents facing eviction, utility termination, or who are in need of prescriptions or medical procedures; and offers referrals for social services (food, clothing, dental and vision care) to any County resident.

Elderly Ministries Program enables low- and moderate-income seniors to age in place by offering weekly home care services as well as home repairs and modifications that ensure safety and functionality.

Holiday Giving Program collects and distributes hundreds of donated meals and gifts to needy families for Thanksgiving and the December holidays.





NAME BECAUSE

- 1. Our name gave people & foundations the impression we were a church and they did not want to support a religious group.
- 2. Because we were "of Rockville," some did not want to support us because they assumed we did not help residents who lived outside of Rockville.
- 3. People want to serve their community from their workplace, their social organization, their faith group, or just on their own.



Community Reach of Montgomery County's Mission: Community Reach of Montgomery County seeks to improve the quality of life for the most vulnerable of Montgomery County residents by providing them with basic health and human services and advocating on their behalf, with the goal of helping them achieve and maintain self-sufficiency.

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The Areas of Service of Community Reach of Montgomery County

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Rockville Emergency Assistance Program (REAP) steps in with financial aid to Greater Rockville residents facing eviction, utility termination, or who are in need of prescriptions or medical procedures; and offers referrals for social services (food, clothing, dental and vision care) to any County resident.

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Holiday Giving Program collects and distributes hundreds of donated meals and gifts to needy families for Thanksgiving and the December holidays.

That new name is kind of long; may we shorten it?

Sure! Let's just go with **Reach** until people really get to know our new name and so they don't confuse us with other local organizations with acronyms that would be similar to what ours could be!

Thank You to Our Volunteers

July 1, 2018 - June 30, 2019

D			٦
В	А	•	

Allegra Marketing Phyllis Aaronson Kail Adou Nalu Adou Yam Adou Nancy Aldous Richard Amsnacher Genesis Argueta Sid Bala Balakrishnan

Emma Bassett Justine Bassett Ryan Bassett Sage Bautisle Kayla Bearse

Jenny Benitez
Oscar Berrios
Rochelle Berrios
Shauna Bill
Gabriela Botura
Anne Brent
Crystal Brown
Mirtha Brown
Devar Burbage
Suzie Burbage

Rae Pearl Canizares Cindy Chan Baila Churilla Shane Churilla LaShonda Coleman Betty Crisp

Nestor Campos

Corey Crumm
Erick Diaz
Keyli Diaz
Mahan Dorcas
Jaylah Dorsey
Jody Eccleston
Mary Edens

Damon Ehrlich Maria Eisel Jessica Fagnani Marcela Falck-Bados Juanita Farmer Beryl Feinburg Elise Feingold Bob Fleshmen

Russell Fox Kathleen Franke Monica Gant Paul Geller

Rachel Gnoce Catelin Gomez Anne Goodman Lynn Goodman Jenna Goudarzi

Cathy-Ann Grundmayer

Carol Hammond Carol Hannaford Alex Hayes Darryl Hayes Gail Hayes Kathy Hougum Ray Hummel

Gaines Hurdle
Ginna Ingram
Kayla Jackson
Debra Jacobs
Haig Jamgochian
Assoho John
Andrea Jolly
Amanda Jones

David W Jones Julie Jones Readet Kitle Howard Kravitz Liane Kuhuns Daniella Landau

Brian Lee Chuck Lee Eric Leeds Gail Leeds

Catherine Leggett

Alex A Li Adrian Lloyd Nicolas Lloyd Jaymie Lorthridge

Paul Love

Gale Luce
Max Manley
Christine Manor
John McIntosh
Melissa Mckenna

Miles & Stockbridge

Kathia Miles

Jeffrey Monterrosa Heather Moore Joey Moore Paula Moore Scott Moore Brian Nguyen Daniel Nguyen Van Nguyen

Rouzanna Oganissian Mariela Osinaga Cathy Padalino Christine Padalino Kelly Padalino Robyn Parks Pat Shultz Matt Peery

Alexander Pichugin Andrey Pichugin

Josh Piety

Mary Sue Pletcher Mara Qualkenbush Rochelle Qualkenbush Leslie Quespicos Iulie Raab

Patricia Rios
Andrea Rogers
Colin Rosley
Joane Rosley
Rose Rosley
Suzanne Rotbert
Ellen Ryan

Ellen Ryan
Cindy Sadur
Donnelly Sanchez
James Sanchez
Keidy Sanchez
Kim Schifrin
Andrea Shandell

Beth Shapiro Justin Lloyd Shaw Nancy Shenk Gail Sherman Tom Shields Pat Shultz

Benjamin Shuman Kathy Sklar

Veronica Smith
Andrew Spencer
Laura Stein
Kathleen Stobie
Nick Strother
Drew Taubman
David Torres
Santiago Torres
Penny Trusty
Hana Tsegeye
Robert Umek
Becky Unhone

Alberto Vanegas

Christopher Vanegro
Denise Violette
Xiaolin Wang
Brian Weissenberg
Terry Whitehouse
Bryan Wilson
Kelly Wilson
Adam Wise
Bob Wise
Kathleen Wise
Yang Wong
Yushin Wong

Wutwattanapisan

Alex Yang Carrie Yearick Cindy Yi Lili Zhou

Iutharat

SENIOR REACH

Nancy Aldous Claudia Alp Angela Ansberry



Thank You to Our Volunteers

July 1, 2018 - June 30, 2019

Sarah Appleby Cecilia Bailey Barr Plumbing Inc Kara Brounstein Judy Clavelli Lorry Clavelli Mark Conlon Paul Conlon Nigel Davis Matt Douglas Anna Duke Caitlin Foliard Minum Goldstein Ben Goverman Mary Grassick Green Maidworks Cathy Ann Grundmayer

Ed Grundmayer
Bob Harbaum
Rhonda Harris
Brian Haugen
Rohan Haugen
Christine Hellauer
Kate Hutt

Kate Hutt Liesel Kaufman Brett Klvetz Sagan Larson Chuck Lee Kristen Lekstrom

Gale Luce

Jeff Luce Lou Masciocchi Sean McCarthy Leo Mendes Mike's Appliance Deborah Moore

Deborah Moore Joey Moore Emma Njoki John Pailen Sammy Rich Destinyl Robinson Arielle Roffman Sheldon Sacks Nicholas Shears Eliana Shimshi Benjamin Shuman

Phil Smith
Leslie Speller
Matthew St. John
Natalie Stahl
Richard Stolz
Roger Stone
David Strauss
Mason Stults
Rick Stumpf
Cora Sturtevant
Taryn Tenney
Valeria Tovar

Rui-Hung Tsai John Tyner LeighAnne Valdes Dylan Walsh Alyssa Warring Betsy Wilder

Maxine Winans-Appleby Noelle Wiser Jutharat

Curtis Winans

Wutwattanapisan Mali Yavnai

ROCKLAND

Paul Amorosi Sumner Bradley William Breslin Vivian Byrd Nancy Clark Judy Clavelli Lorry Clavelli Quincey Collins Elizabeth Cooper-Martin

Martin Sophie Duncan Maria Eisel Erin Fernandez Taishan Gary Portia Gharai Kim Goldberg
Sara Gray
Jean Gregory
Judi Halperin
Rohan Healy
Connie Heller
Rachel Hickson
Anna Hoernig
Addie Horowicz
Sasha Huberman

Rin Iimi
Lou Kallas
Pat Kallas
Jackie Kauff
Pat Kaufman
Ava King
Leta Kopp
Carol Lee
Chuck Lee
Gale Luce
Jeff Luce
Brian M.
Kari Mason

Deb McDonald
Nancy Migdall
Miles & Stockbridge
Katherine Milner
Nicki Noble
Chloe O'Rourke
Donna Perry-Lalley
Shauna Pokras
Luke Raffo
Cole Remington
Sherri Rubin

Joan Schneider Caleb Smyth Loki Smyth Roger Stone Jack Sullivan Iman Syed

Lindsey Tanenholz Beth Van Lenten Kirsten Vanderhorst Linda Vann Sara War Carlotta Watkins Joe Watkins Kaitlyn Watkins Owen Watkins Amy Weinberg Phyllis Windle

JEFFERSON

Vivian Byrd
Nancy Clark
Judy Clavelli
Lorry Clavelli
Elizabeth Cooper-

Martin
Kim Goldberg
Jean Gregory
Judi Halperin
Connie Heller
Rachel Hickson
Jackie Kauff
Pat Kaufman
Leta Kopp
Carol Lee
Chuck Lee
Gale Luce
Jeff Luce

Nancy Migdall Miles & Stockbridge Katherine Milner Nicki Noble

Donna Perry-Lalley Shauna Pokras Sherri Rubin Joan Schneider Caleb Smyth Loki Smyth Roger Stone Beth Van Lenten Linda Vann

Carlotta Watkins Joe Watkins Kaitlyn Watkins Owen Watkins

Thank You to Our Volunteers

July 1, 2018 - June 30, 2019

Amy Weinberg Phyllis Windle

CLINIC

Nancy Aldous
Elizabeth Anderson
Milca Arellano
Benchaa Boualam
Christy Brown
Crystal Brown
Casa of MD
Juliet Charles
Sean Courtney
Taneka Courtney
Marlen Cruz
Raul Delgado

Dr. Michael Dempsey Kayla Dillion Sauma Doka John Eisel Maria Eisel Marie Ekamby Melissa Elesinmogun Jennifer Felton

Betti Fogel Anna Geier Antonich Genato Lynn Goodman CathyAnn Grundr

CathyAnn Grundmayer Cassandra Hairston Christopher Hairston Gabe Halpern

Evan Hansen Sharyn Hartsfield Pedro Herrera Cheryl Jackson Gabriela Jimenez

Jernelle John Andy Jordan Wanda King Chuck Lee Eric Leeds Gail Leeds

Jason Levi

Dr. Sheila Levin Anthea Levy Cesar Lianati

Molly Lonneman

Dr. Francisco Lugo Omar Mahmoo

Maria Maya

Dr. Urvi Mehta Miles & Stockbridge

Dr. Thomas Miller

Evan Moore Jessica Moore Tin Tin Myint Maria Pearson

Primary Care Coalition

Hector Ramirez Valentina Ramirez

Valentina Ramire Nora Reyes David Reynoso Joshua Richards Miranda Rip Ingrid Rocha Ellen Ryan Jeffrey Sanchez Gayle Santiago Joan Schneider Laura Severgand Nancy Shenk

Nancy Shenk Gail Sherman Pat Shultz Ken Skidmore

Felicia Tanu

Dr. Claudia Taubman Cecilia Velarde

Gabriela Villareal Rick Wieczorek Stephanie Wright NP

Carrie Yearick

LOP

Maria Abarca Nancy Aldous Keyli Alvarado Beatriz Ama Dayana Andrade Genesis Argueta

Amsalu Beza

Sumner Bradley

Erick Caballero Marju Casellas

Dylan Chiu

Odalys De La O

Anthony Diaz Katy Diaz

Ginger Dixon Sophie Duncan

Portia Gharai

Irvin Gonzales Leonor Gonzales

Sara Gray

Cathy Ann Grundmayer

Michelle Hamilton

Cager

Anna Hoernig Addie Horowicz Sasha Huberman Alexia Hurtado

Christel Hurtado Rin Iimi

Ava King Chuck Lee

Katherine Lemus

David Lu Josh Lu

Carlos Martinez Tricia Massey Johanna Medrano

Holey Mendez Alejandra Moreno Guillermo Navarro

Jeffrey Navarro Diana Nguyen

Elizabeth Orellana Stephen Orellana

Chloe O'Rourke Emely Palacious

Xavi Palacious Steven Parada Rolando Ruiz Donnely Sanchez James Sanchez Gail Schmitt Ben Shuman Erick Simmontis

Kathy Reyes

Kathy Sklar David Strauss Iman Sved

Lindsey Tanenholz Stephanie Umanzar Kirsten Vanderhorst

Josselyn Vasquez

Sara War

Sherman Winters

Rebecca Wyron

REAP

Neha Agarwal
Gloria Bell
Star Chen
Walter Cohen
Beth Isen
Catherine Khan
Chuck Lee
Joyce Lipman
Emily Pearce
Linda Rhoads
Terri Silver





Thank You to Our Donors

July 1, 2018 - June 30, 2019

Individual

Angie Abarbanel

Samathanam Abraham

Gabriel Acevero

Michael & Judy Ackerman

Donald Adams

Nancy Aldous

Pat Ameling

Paul Amyot

Lisa & Kenneth Anduze

Jim & Janet Angel

Carola Arndt

Lynn & Chris Arndt

Sandi Atkinson

Cecilia & Edco Bailey

Max & Mary Balgoody

Agnes Bartorelli Saenz

Manmeet Bedi

Claire Belford

Lu Beltman

Odeth Berlin

John Britton & Catherine

Treiman

Marika Brown

Mirtha Brown

Carmen Brun

Karen & Ralph Buglass

Anthony & Margaret Bur

Eric Burch

Mary Burnet

Cristin Caine

Margaret Carr

Carol Carter

Virginia Chalmers

George & Son Hwa Chang

Paul & Nancy Clark

Sandra Clark & Alan

Tolerton

Rory & Nancy Coakley

Ramon Codero

Stanley & Linda Collyer

Kathleen Conway

Tony Conrad

Elizabeth Cooper-Martin

Emily & Gary Correll

Cynthia Cotte Griffiths

Penny Craig-Pickel

Janet Crampton

Brian Crawford

Brian & Joan Crowe

Lawrence Culleen & Nina

Weisbroth

Christine Dang

Martin & Paula Dasler

Jenny Davlin

Jim Dawson & Suzanne

Rothert

Pat & Don Decarlo

Charlie & Trisha Deierlein

Roy & Linda Deitchman

Michael Dierks

Rob Dispirito

Svlvia Diss

Glenn & Linda Doerrman

Richard Dovle

Susan Drilea

Robert Drummer

Loretta Eby

Jody Eccleston

Steve & Donna Edwards

Maria Eisel

Betty Elwood

Marc Elrich

Dawn Ely

Gary Erenrich

Ruth Ericksen

Paul Erickson

Rebecca Estrada

Christopher & Kathryn

Fain

Enrique Fefer

Loretta Fehr

Edward & Beryl Feinberg

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Grundmayer

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Margie Henry

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Winifred Herrmann

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Laurence Platt

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Larry Hogan

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Della James

Emma James

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Pat Johnson

Andrea Jolly Brenda Reid Jones

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Jim & Cynthia Marrinan

Johanna Marshall John Marshall & Cindy

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Kathryn Marshall

Vaughn Martirosyan

Thank You to Our Donors

July 1, 2018 - June 30, 2019

Jan May & Rev. Denise Giacomozzi Janice McCall Patrick McCarthy Kathy McGuire Anne McGuirk Deborah McIndoe Nancy McIntyre Melissa McKenna

Katherine Michaelian Kent & Karen Mikkelsen

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David Smock

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Jill Sobel

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Eileen Stewart **Judy Stiles**

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Lois Stovall

Timothy Stranges & Rosanna Coffey **David Strauss**

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Emil Von Arx Penny Wallace Thomas Walsh Carlotta Watkins Matthew & Sandie Weston-Dawkes Raymond Whalen Elizabeth Wilder David Williams

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American Insurance Trust **Architectural Ceramics**

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Studio Attman's Deli **B.F. Saul Company** Baha'i Community **Baltimore Symphony** Baronessa Italian

Restaurant Barrel Oak Winery Basignani Winery Bassett's Fine Food &

Spirits

Bed Bath & Beyond Ben & Jerry's of Rockville Bonefish Grill **Bowl** America

Butler's Orchard Capital Bank

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Thank You to Our Donors

July 1, 2018 - June 30, 2019

Envision Health Chiropractic & Wellness Center Fitzgerald Auto Mall Flagship Carwash Center Fontina Grill Friends Of John Sarbanes Geneva Day School **GIBC** Digital **Great Shoals Winery** Griswold Home Care Hair Cuttery Hillwood Estate, Museum & Garden Hispanic Alliance Of **Montgomery County** Holton-Arms School Intelligent Office iPic Theater Johnson & Johnson Joy of Motion Dance Center LabCorp Landon School Les Delices Bakery Liberty Mountain Resort Lifestyle Nails & Spa Little Farms Garden Club Loew Vineyards Longwood Gardens Luray Caverns M&T Bank Magnolia's at the Mill Mayorga Coffee Miles & Stockbridge P.C. MoCo of Maryland Council Of Negro Women Mon Ami Gabi Monster Mini Golf National Philharmonic at Strathmore NIH Federal Credit Union Old Line Bank Old Westminster Winery Panera Bread PB Mares, LLP Pepco

Potomac Driving School Potomac Horse Center Powertek Corp. Rockville Chamber of Commerce Rockville Rotary Club Rouge Spa Round House Theatre Roundtop Resort Seasons 52 Seven Springs Mountain Resort Silver Diner Skyline Caverns St. Michaels Winery Stein Sperling Bennett De Jong Driscoll PC Stella Barra Pizzeria Summer House Santa Monica Swiss Pastries, Inc. Tempo Bookstore The Adventure Park The Amazing Art Studio The Fresh Market The Meakem Group The Phase Foundation The Wine Harvest Trader Joe's Trapezaria Kuzina Washington Mystics **Washington Nationals** Washington Redskins Washington Wizards WCS Construction, LLC Westat Whitetail Resort Yantz Bradbury Assoc. York Castle Tropical Ice Cream

Faith

Baha'i Community of Rockville Christ Episcopal Church Clinton AME Zion Church Faith United Methodist Church First Baptist Church of Rockville Latvian Evangelical Lutheran Church of Washington, DC Living Faith Lutheran Church Millian Memorial United Methodist Church **Mount Calvary Baptist** Church National Lutheran Communities & Services Potomac United Methodist Church Potomac United Methodist Men Rockville Presbyterian Church Rockville United Church Rockville United Methodist Church St. Barnabas Mission Church St. Elizabeth Catholic Church St. John The Evangelist School St. Raphael Catholic Church Temple Beth Ami The Bargain Box of CEC Tikvat Israel Tzedakah Fund Twinbrook Baptist Church Unitarian Universalist Congregation of Rockville

Government/Grants

Ada Harris Maley
Memorial Fund
City of Rockville
Correll Family Charitable
Giving Fund
Danish Club of
Washington DC
Deloitte Consulting LLP

Dimick Foundation Family & Nursing Care Foundation Francis Asbury Palmer Fund **GCAAR Realtors Care** Fund **Greater Washington Community Foundation** Helen Wardman Naselli Memorial Fund Kirby Family Fund Kiwanis Foundation of Rockville M&T Charitable Foundation MCAEL MDRT Foundation Meadow Hall Elementary School Mo Co MD Delta Alumnae Foundation Montgomery College **Montgomery County** Government Montgomery County Dept. of Parks **Montgomery County** Revenue Authority Pat & Craig Ruppert **Family Foundation Olarant Foundation** Shaman Charitable Foundation Somerset Elementary School **Texas Instruments** Foundation Thome Foundation Trinity Health University Of Maryland **Health Partners** Wibel Foundation

Yuen Foundation

How to Support Community Reach of Montgomery County

While financial donations are critical to support our mission, without supporters' volunteer time and donated items, we would need to find additional funding in the amounts shown in this chart.

Thank you for all donations!

FY19 In-Kind Goods & Services by Program			
Rockland House	\$9,113		
Rockville Emergency Assistance Program	\$15,577		
Senior Reach	\$20,193		
Jefferson House	\$35,949		
Language Outreach Program	\$97,926		
Basic (Operations)	\$104,186		
Mansfield Kaseman Health Clinic	<u>\$1,033,919</u>		
	\$1,316,863		

Ways to Support Community Reach of Montgomery County



SERVE ON A COMMITTEE • VOLUNTEER WITH A REACH PROGRAM • SCHEDULE A GROUP PROJECT • ATTEND AN EVENT AND BRING A FRIEND • SPONSOR A REACH EVENT • ARRANGE A SUPPLY DRIVE (CLEANING, SCHOOL, TOYS) • VOLUNTEER AT AN EVENT • MAKE A FINANCIAL DONATION

The Impact of Your Financial Donation

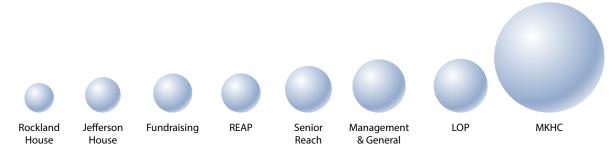
\$25 provides a gift for a child through the Holiday Giving Program
\$50 provides a bed rail to protect an elderly client living independently
\$100 provides a move-in kit for a new Housing resident (bedding, toiletries, etc.)
\$250 provides two hours of attorney fees for a Language Outreach Program Citizenship student
\$500 provides an MRI for a Clinic patient
\$1000 provides eviction prevention for a REAP client
\$2500 provides a full day of patient visits to the Mansfield Kaseman Health Clinic



FY19 Income & Expense Report



Revenue by Source			
Gain on Investments	\$2,329.22		
United Way,CFC and local campaigns	\$9,505.40		
Faith Affiliates & Other Religious Organizations	\$55,377.45		
Individuals and Board Donations	\$56,561.30		
Special Events	\$232,066.00		
Patients' and Clients' Fees	\$232,606.92		
Foundations, Corporations, & Other Non-Profits	\$274,327.24		
Government Contracts/Grants	\$1,053,163.00		
In-Kind Goods and Services	\$1,316,863.29		
	\$3,232,799,82		



Expenses by Program		
Rockland House	\$79,484.00	
Jefferson House	\$125,610.00	
Fundraising	\$151,650.00	
Rockville Emergency Assistance Program	\$156,620.00	
Senior Reach	\$291,752.00	
Management and General	\$359,116.00	
Language Outreach Program	\$362,784.00	
Mansfield Kaseman Health Clinic	\$1,752,424.00	
	\$3,279,440.00	

Community Reach of Montgomery County's commitment to our mission is consistently demonstrated in the way spending is carefully managed, with 85% of expenditures going directly towards making a difference in the lives of those we serve.

The financial statements of Community Reach of Montgomery County for the year ended June 30, 2019, have been audited by Gelman, Rosenberg & Freedman. A complete copy of the FY2019 audit report including all accompanying notes, can be requested by writing to: Community Reach of Montgomery County, 1010 Grandin Ave., #A1, Rockville, MD 20851. The two tables above and financial notes included in this annual report were prepared by Community Reach of Montgomery County staff using audited figures.

According to FASB (Financial Accounting Standards Board) regulation 116, we must include as income, all grants that we have been notified of winning, despite the fact that no actual funds may have been received.

Community Reach of Montgomery County & Clinic Staff



FY20 Reach Staff

Agnes Saenz

Executive Director

Brenda Reid Jones

Deputy Director

Della James

Director of Finance

Andrea Kempner-Wink

Director of Development/Volunteer Services

Odeth Berlin

Rockville Emergency Assistance
Program Director

Will Mohan

Senior Reach Program Manager

Cecilia Rojas

Language Outreach Program Director

Sandra Galvin

Nurse

Magda Tranamil

Medical Assistant

Teresita Castro

Front Desk Manager

Laurie Gira

Grants Manager

Pat Johnson

Staff Secretary

Cheryl Kagan

Outreach & Fundraising Coordinator

Enrique Viscarra

Accountant

FY20 Clinic Staff

Agnes Saenz

Executive Director

Dr. Sheila Levin

Medical Director & Volunteer Gastroenterologist

Nancy Hartman

Nurse Practitioner

Jody Eccleston-Gustavson
Medicaid Billing Assistant

Esperanza Gomez-Chaquea

Health Education Manager

Deanna Melara

Specialty Care Referral Coordinator

FY20 Clinic Volunteer Staff

Blanca Cuervo

Behavioral Health Social Worker

Dr. Michael Dempsey

Endocrinologist

Andy Jordan

Volunteer Coordinator

Dr. Angeline Lazarus

Pulmonologist

Dr. Francisco Lugo

Podiatrist

Dr. Urvi Mehta

Internist

Dr. Thomas Miller

Internist

Dr. Claudia Taubman

Gynecologist

Stephanie Wright

Nurse Practitioner



FY20 Community Reach of Montgomery County Board



FY20 Board

Paul Love, Chair

Principal, TriBridge Partners, LLC

Judy Ackerman, Vice-Chair

Provost, Montgomery College, Retired

Rae Pearl Canizares, Secretary

Chairman, Board of Commissioners, Rockville Housing Enterprises, Retired

Robert Dorsey

Former City Council Member, City of Rockville

Frank Molony

Assistant State's Attorney for Montgomery County, State of Maryland, Retired

Rouzanna Oganissian

V.P., Fiduciary Banking Specialist, Capital Bank

Rev. Carrie Yearick

Interim Pastor, Boyds Presbyterian Church

Agnes Saenz

Ex-Officio, President and Executive Director

Donna R. Perry, MD

Ex-Officio, Clinic Board Chair

Jody Eccleston-Gustavson

Ex-Officio, Treasurer

Standing Board Committees

Standing committees are comprised of Community Reach of Montgomery County Board members, staff members and supporters.

DEVELOPMENT COMMITTEE plans for and acquires resources needed to meet the needs of the organization and oversees community relations. It provides strategic guidance for development policies and procedures and an annual development plan. It is responsible for identifying potential partners, donors, and volunteers to support our mission. It cultivates supporters; designs fundraising events, direct mailings, donor and volunteer recognition activities.

FINANCE COMMITTEE provides financial oversight for the organization. It monitors the financial status including budgeting and financial planning, reporting, and the creation of Internal Controls and Accountability Policies. It is responsible for audit and investment oversight, and ensures follow up on issues mentioned in the Auditor's management letter. It sets an investment policy and ensures it is followed.

GOVERNANCE COMMITTEE is responsible for determining the characteristics needed in new board members, finding potential members, and recommending them for election, as well as recommending officers. It is responsible for determining Board Role and Responsibilities, Composition, Knowledge, Effectiveness, and Leadership. It designs and oversees Board orientation, and provides ongoing counsel to the Chair and other Board leaders on steps they might take to enhance Board effectiveness.

FAITH ADVISORY COMMITTEE is responsible for ensuring two-way communications between the Board of Directors and faith organizations that support our mission. It provides recommendations to the Board on matters of interest to the faith partners. Committee members serve as liaisons to their boards, committees, and congregations.

Save These Dates in 2020 for Community Reach of Montgomery County!

Tuesday, January 28, 2020 6:00 p.m. – 8:00 p.m. **VOLUNTEER APPRECIATION RECEPTION**Glenview Mansion
603 Edmonston Drive, Rockville, MD

Sunday, February 9, 2020 4:00 p.m.

ROCKVILLE SINGERS AND ROCKVILLE CHORUS CONCERT to benefit REAP

Rockville United Church 355 Linthicum Street, Rockville, MD

Tuesday, March 3 – Thursday, June 25, 2020 LOP ENGLISH AS A SECOND LANGUAGE SPRING SEMESTER

Various locations in greater Rockville Placement tests on February 25 and February 27

Saturday, May 23 & May 24, 2020 12:00 p.m. – 8:00 p.m. **TASTE OF ROCKVILLE at HOMETOWN HOLIDAYS**Rockville Town Center
Courthouse Square, Rockville, MD Saturday, May 30, 2020 6:00 p.m.

ANNUAL GALA for COMMUNITY REACH OF MONTGOMERY COUNTY

Lakewood Country Club 13901 Glen Mill Road, Rockville, MD

Friday, June 26, 2020 7:00 p.m. **LOP GRADUATION CEREMONY**

Rockville High School 2100 Baltimore Road, Rockville, MD

Saturday, November 14, 2020 6:00 p.m.

CELEBRATION OF MANSFIELD KASEMAN HEALTH CLINIC

Temple Beth Ami

14330 Travilah Road, Rockville, MD

Saturday, December 19, 2020 6:30 p.m.

CLIENT HOLIDAY PARTY

Location TBD

Contact Us:

Community Reach of Montgomery County

Executive Director: ASaenz@CMRocks.org 301-917-6806 Deputy Director: BReidJones@CMRocks.org 301-637-0705 Director of Finance: DJames@CMRocks.org 301-637-0243

Director of Development/Volunteer Services: AndreaKWink@CMRocks.org 301-637-0172

Rockville Emergency Assistance Program OBerlin@CMRocks.org 301-917-6811

Housing Program info@CMRocks.org 301-637-0730 Mansfield Kaseman Health Clinic

8 West Middle Lane Rockville, MD 20850 info@CMRocks.org 301-917-6800 **Senior Reach Program**

WMohan@CMRocks.org 301-637-0171

Language Outreach Program

CRojas@CMRocks.org 301-251-2136

