



A Message from Our Leadership

Over the river and into the woods...

When our Fiscal Year 2020 began in July 2019, Reach had a clear vision of what the next 12 months would hold. We would celebrate our Mansfield Kaseman Health Clinic's 10th anniversary. With funds donated by Twinbrook Baptist Church from the sale of its building as it closed, the Clinic would equip and operate a Diabetic Center. Our Language Outreach, Senior Reach, Housing, and Rockville Emergency Assistance Programs would serve our community in much the same ways they had in FY2019. We would continue to re-introduce ourselves with our new name, Community Reach of Montgomery County. Our new website would launch. We would help our constituents respond to the U.S. Census and encourage all U.S. citizens to fulfill their right and responsibility to vote in elections. We would reach out to more of our vulnerable neighbors and gain further community support.

We expected unplanned situations would occur. That is the "over the river" reference at the beginning of this letter. These might include immigration issues or changes in healthcare; maybe staff changes would occur. We might tweak some procedures to increase efficiency or the board of directors would establish small changes to goals. We might have opportunities to work with other community organizations. These situations would require flexibility and add to the adventure of our travel, but the path ahead would remain clear.

Then in March, our community faced COVID-19—and the dramatic changes it created in our everyday lives. That is the "into the woods" reference, where our path became blocked by the "forest" of the unknown. Reach reacted quickly to deliver services in ways that protected our clients, supporters, and staff. We held our first virtual Gala, moved LOP classes online, and expanded Kaseman Health Clinic to include telehealth. Calls to REAP increased; housing and senior clients were served over the phone and online. Although we did not know how long these changes would last, we predicted COVID concerns would continue in FY21. When would the path exit the woods and what obstacles would we encounter along the way? This pandemic affects the world, our country, and community. In addition to our health, the crisis has brought economic and social injustice consequences that puts Reach in a position to handle Promises Kept in Challenging Times.

As FY20 became FY21, and as we compile this annual report at the dawn of Calendar Year 2021, much uncertainty remains about when our community will return to "normal" or what our "new normal" will be. The often quoted "necessity is the mother of invention" is so relevant to this time. Some of the creative ways we have offered our services through necessity are expected to remain or live alongside the "old way" when we return to less distancing. We have learned and shown each other we can get through difficult times, and in some ways, we can even thrive in new conditions.

Thank you for showing even stronger support for our community and the work of Community Reach of Montgomery County! We cannot serve the most vulnerable without you.

With Gratitude,

Paul Love

Agries Saenz Executive Director









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Community Reach of Montgomery County



seeks to improve the quality of life for the
MOST VULERNABLE of Montgomery County residents
by providing them with basic health and human services,
and advocating on their behalf,
with the goal of helping them achieve
and maintain self-sufficiency.

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ROCKVILLE EMERGENCY ASSISTANCE PROGRAM

FINANCIAL ASSISTANCE AND REFERRALS FOR SOCIAL SERVICES **ESTABLISHED 1981**

FY 2020 STATISTICS

Clients Assisted Financially Housing Prescription/Medical Utilities Other Needs	337 199 37 101 0
Total Financial Assistance Provided	\$80,020
Clients Referred Food Dental Care Vision Care Clothing	258 121 73 54 10
Volunteers: Volunteer Hours: In-Kind Goods & Services:	5 269 \$9,222

Total Program Costs: \$188,778

SERVICES

Financial Assistance:
Prevention of Eviction &
Utility Termination
Prescription/Medical Needs

Referrals for:

Dental Care Vision Care Food Clothing Computers

The hardest part for the REAP staff has been the



DESPERATION and **FEAR**

in the voices of those calling for help

Ms. K is a single mother with 2 young children. She lost her job due to COVID and unemployment did not cover all her bills. In addition to helping with past-due rent, REAP walked her through completing a Childcare Subsidy and a SNAP (food stamp) application. REAP also referred her family to food banks, and provided information for energy assistance, medical assistance, and filing for child support. Before finding REAP, Ms. K says she had made calls to many other organizations and none had returned her call.





Rockville Emergency Assistance Program

I am resident of Rockville, MD and my husband and I loss our jobs due to Covid-19. I am married and I have 2 young children. During this time it has been extremely difficult to make ends meet due to the pandemic. I came to REAP in a time of dire need for assistance with my rent. I was behind on my rent and had exhausted all my resources to that could help without any luck. REAP was able to help me catch up with my past due rent and my family and I are very grateful. I am very appreciative of the services REAP provide to families like myself who need little help when they are in crisis and need a place to turn to as a safe haven. This program is vital to clients who are struggling especially during this pandemic when a lot is families fallen behind on their bills.

Mr. R's paycheck was greatly reduced due to COVID. He was behind on his rent and struggling to feed his family when his neighbor told him to call REAP. A single father of three, Mr. R was balancing working any available hours with helping his children attend virtual school. REAP helped him cover his back rent, referred him to Manna Food Center, and helped him receive SNAP and utility assistance. He also qualified for help with childcare for the hours when his children were in virtual school and he was at work. With an increase in work and the assistance, Mr. R is able to remain current with his expenses even though his employer cannot yet return him to full-time status.

SENIOR REACH PROGRAM

HOMECARE AND HOME REPAIR SERVICES FOR ROCKVILLE SENIORS AGING IN PLACE

ESTABLISHED 1983











FY 2020 STATISTICS

Total # of Clients Served In FY20: 74
Total Households Served: 70

Home Care Services

Number of Clients Served: 47 Hours of Client Care 3,682 Value of Client Care \$97,835

Safe And Habitable Services

Total Projects 67
Value of Projects \$19,574
Months of Life Alert
Systems Provided: 432

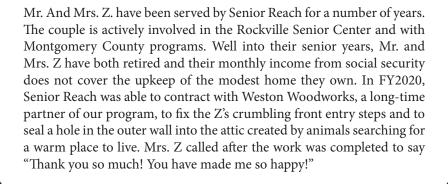
Volunteers: 57 Volunteer Hours: 345 In-Kind Goods & Services: \$19,071

Total Program Costs: \$262,929

Mrs. C. was able to care for her home with the help of a mentally ill adult son who lived with her. In recent years, her son's condition worsened at the same time that her physical abilities decreased. The son moved to a care facility, and Mrs. C. was not able to continue with much of the upkeep. One of the tasks that fell by the wayside was gutter cleaning, and she could not afford to hire someone to do the work. In the spring, rain gushed over the sides of the gutters and leaked through her kitchen windows. Senior Reach hired a gutter professional to replace the decades' old gutters with new ones that require less maintenance and protect both the inside and outside of her home from damage.

SERVICES

Home Care
Home Modifications/Repair
Case Management
Friendly Callers and Visitors
Furnace Cleaning and Repair
Assistive Devices
Food Deliveries
Education Workshops
Social Activities





HOUSING PROGRAM: JEFFERSON HOUSE

PERMANENT SUPPORTIVE HOUSING FOR MEN

ESTABLISHED 1991

FY 2020 STATISTICS

Number of Clients Served: 5
Bed Nights: 1,830
Case Management Hours: 619

Volunteers: 16 Volunteer Hours: 108 In-Kind Goods & Services: \$33,017

Total Program Costs: \$117,079



Case Management Life Skills Client Support Affordable Housing





Mr. R moved from Chase Partnership to Jefferson House in 1998. While at Jefferson House, he maintained sobriety, held a steady job and was always up for a conversation. A few years ago, routine tasks like cooking and laundry became a challenge. Mr. R became a client of our Senior Reach Program so he could receive weekly homecare at Jefferson. After an extended illness and major surgeries, Mr. R needed around-the-clock assistance that Jefferson House could not provide. He asked REACH to find his brother, with whom he had lost contact. The staff was able to reconnect the brothers. By coordinating with several agencies, Mr. R's brother and REACH were able to get Mr. R settled in a long-term-care facility. The brothers' relationship has remained strong and continues to grow.



HOUSING PROGRAM: ROCKLAND HOUSE

PERMANENT SUPPORTIVE HOUSING FOR WOMEN

ESTABLISHED 2014



A Rockland resident transitioned to independent living! Ms. B lived at Rockland House since it opened in 2014. During her residence, she worked diligently to find and maintain full-time employment, including navigating the challenges of taking public transportation to work, sometimes located across the county. She also saved for a security deposit for her new place as well as for the items she would need to comfortably live there. While Reach wanted to help with some basic household items, Ms. B was determined to purchase a majority of the necessities. When moving day came, a moving truck was rented, and Reach staff and Jefferson residents helped her pack and move. Looking at the possessions she had chosen and purchased on her own, ready in her new home, gave her a great sense of independence and self-confidence.

FY 2020 STATISTICS

Number of Clients Served: 3 Bed Nights: 991 Case Management Hours: 390

Volunteers: 38 Volunteer Hours: 206 In-Kind Goods & Services: \$8,200

Total Program Costs: \$84,978

SERVICES

Case Management Life Skills Client Support Affordable Housing



LANGUAGE OUTREACH PROGRAM

ENGLISH AS A SECOND LANGUAGE, CITIZENSHIP AND CONVERSATION **ESTABLISHED 1993**

FY 2020 STATISTICS

Number of Unduplicated Clients: 375 Adults: Children: 100 **ESOL Instruction Hours:** 1,426 Citizenship Instruction Hours: 120 Conversation Instruction Hours: 288 Childcare/Tutoring Hours: 880 Number of Students Who Became U.S. Citizens: 36 Hours Provided for Partner Conversation Program: 96 Family Education Success Project Hours: 30

Volunteers: 26
Volunteer Hours: 924
In-Kind Goods & Services: \$49,999

Total Program Costs: \$344,900



Ms. V arrived in the country in early 2019 with some knowledge of English but little confidence in her ability to speak it. She began taking Conversation classes in the fall of 2019 and reported the course gave her confidence and she has lost her fear of speaking English. In the process of obtaining her Green Card, Ms. V had required legal and medical appointments. She is now quite comfortable attending without another person to help her communicate.

SERVICES

English as a Second Language (ESOL)
Citizenship Test Preparedness
Conversation Instruction
Child Tutoring and Child Care
Naturalization Application Assistance



Language Outreach Children's Program











In the middle of the spring semester, an ESOL teacher learned that one of her students, Mr. B, had never had the opportunity to attend school as a child and this was his first class experience. This information clarified why he struggled to follow some of the class activities, or complete homework and quizzes. At the end of the semester, students give a presentation in English about a subject of their choice. Mr. B chose to talk about his family. He had prepared so well that he spoke about his family for a full five minutes straight with perfect pronunciation. He was even able to improvise when he got nervous. Even though Mr. B had no previous experience in classroom learning, his determination and perseverance, along with the encouragement of his teacher and fellow students gave him the confidence to provide a wonderful presentation.

HOLIDAY GIVING PROGRAM

MAKING THE HOLIDAYS SPECIAL FOR THOSE IN NEED







FY 2020 STATISTICS

Thanksgiving Meals Provided: 281
December Holiday Meals Provided: 160
Children Served with Gifts: 422
Value of Toy Donations: \$8,900
Value of Holiday Food & Gift Cards: \$23,180
Number of Holiday Giving Donors: 40
Number of Partner Organizations Assisted: 3

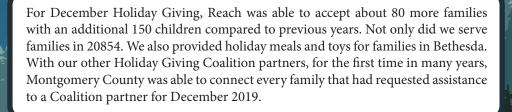
Volunteers: 48 Volunteer Hours: 142 In-kind Goods & Services: \$33,784

Total Program Costs: \$0

All holiday meals, gifts and gift cards are donated

SERVICES

Food Basket Distribution Toy Distribution







MANSFIELD KASEMAN HEALTH CLINIC

ESTABLISHED 2009

FY 2020 STATISTICS

Patients Served:	1,140
Patient Visits:	3,176
Primary Care Visits:	2,348
Behavioral Health Visits:	167
Endocrinology Visits:	135
Gastroenterology Visits:	159
Gynecology Visits:	85
Podiatry Visits:	268
Pulmonology Visits:	14
Clinic Days:	251
Clinic Hours:	3,816

Lab Visits: 1,655
Telehealth Visits: 252
Referrals to Outside Specialists: 177
Behavioral Health Screenings: 1,106
Patients Enrolled in Behavioral Health: 106

Volunteers: 46
Volunteer Hours: 2,215
In-kind Goods & Services: \$805,508

Total program costs: \$1,584,789



Maria, a hairstylist until COVID, is an uninsured patient at Kaseman Health Clinic. She turned 41 years old, and Kaseman helped schedule her first screening mammogram. To her surprise, the test showed a suspicious mass and she needed a breast biopsy. Without health insurance, the test would cost her \$1800. Maria began borrowing money from friends to cover the costs. Kaseman staff reached out to our partner Adventist HealthCare. With funding through the Brem Foundation, Maria received a free biopsy, and the results were negative for cancer. Ecstatic and relieved, saying the day she received the results was one of the happiest of her life, Maria made a financial donation to help another Clinic patient who might face the same situation. Kaseman Clinic is proud to be part of our patients' happy days!

SERVICES

Primary Care
Behavioral Health
Cancer Screening
Endocrinology
Gastroenterology
Gynecology
Health Education
Internal Medicine
Laboratory Tests
Pharmacy
Podiatry
Pulmonology
Referrals to Specialty Care
Referrals to Surgery
Telehealth









HEALTHCARE AND HEALTH EDUCATION FOR UNINSURED AND MEDICALLY UNDERSERVED MONTGOMERY COUNTY RESIDENTS













Patient care and the improved health of our patients are the main goals of the Kaseman Health Clinic. The Clinic tracks medical quality measures using the Healthcare Effectiveness Data Information Set (HEDIS) benchmarks for chronic care screening, including diabetes and hypertension, and for cancer screenings, including cervical, colon, and breast cancer.

During FY20, the MKHC was very successful in meeting or exceeding HEDIS rates for:

- Diabetes 58% (HEDIS 48.1%)
- Hypertention 59% (HEDIS 56.8%)
- Breast Cancer Screening 57% (HEDIS 50.4%)
- Cervical Cancer Screening 71% (HEDIS 66.7%)
- Colorectal Cancer Screening 64% (HEDIS 59%)
- Depression Screening 94% (HEDIS 75%)

OVER THE RIVER

JULY 2019 - MARCH 2020

Rockville Emergency Assistance Program (REAP)

Clients walk into the Clinic (where the REAP office is located) and ask to speak with a REAP representative or call REAP to get information. Volunteer Intake Coordinators staff the REAP office with our REAP Director. Some days at REAP are busy with many client questions and some days are quiet.

Senior Reach Program

Clients receive home care services weekly. A volunteer calls each week to confirm they are happy with services received. Our Senior Reach Program Manager visits clients frequently. He is frequently busy visiting with seniors who have repair issues they would like Senior Reach to help resolve.

Jefferson and Rockland Houses

Residents run errands, socialize, volunteer, hold jobs. They welcome staff, volunteers, and friends into their home. Two organizations provide weekend dinners once or twice each month. Volunteer groups clean up the yard and plant flowers a few times a year.

Language Outreach Program (LOP)

Classes take place in person in elementary schools, churches and the building of a partner organization. The children of students receive tutoring and childcare while classes are in session. Volunteers help teachers with large classes and serve with staff in childcare and tutoring classrooms. Our LOP Director meets with residents at our Reach office to help them complete U.S. Citizenship applications.

Mansfield Kaseman Health Clinic

Patients see primary care and specialist medical staff at our Clinic. Walk-in appointments are available Monday through Friday, schedule permitting. Volunteer Interpreters are at the Clinic most days to help patients and medical providers communicate clearly. Medical staff wear gloves, scrubs, and/or lab coats. When patients arrive for appointments, they walk to the front desk to check in.

AND INTO THE WOODS

MARCH 2020 - JUNE 2020 AND BEYOND

*all areas of service have continued to operate fully and consistently

Rockville Emergency Assistance Program (REAP)

Clients **call** REAP for information about available assistance and only come in person when staff needs original documents. Volunteer Intake Coordinators work remotely, checking voice mail hourly and returning client calls, then sharing that information with the REAP Director for follow-up. REAP receives many more calls due to the number of residents who have lost income. Besides help with rent and utilities, clients ask about food, toiletries, prescription assistance. Many callers have never before asked for help. New programs are available for those who are behind on rent, mortgage or utilities due to COVID restrictions and requirements change often. Our REAP Director continuously tracks these changes so she can provide the most accurate information and assistance.

Senior Reach Program

Our Senior Reach clients are in high risk categories for a bad COVID outcome. Most choose to isolate and suspend their homecare services. Many are afraid to venture out for groceries or to pick up prescriptions. Volunteers run these errands for our clients. The Senior Reach Manager and volunteers call clients and have longer conversations to decrease their sense of loneliness.

Jefferson and Rockland Houses

In addition to the restrictions on what is open in Montgomery County, many of our residents fall into higher risk categories for health problems. They mostly shelter in place and are very cautious about who can enter our houses. Groups are taking a hiatus from providing weekend dinners as residents and volunteers are anxious about unnecessary contact. Staff meets with residents regularly through online portals and phone calls. Physical visits take place less often.

Language Outreach Program (LOP)

Students attend ESOL, Citizenship, and Conversation classes online. Staff help schoolchildren get internet connection and technology to attend online school. Some children take advantage of the opportunity to get one-on-one tutoring from our staff through online portals. In person meetings to help complete U.S. Citizenship applications are put on hold. Students reach out for information about emergency services; the LOP and REAP Directors work together to provide that assistance. Graduation is held online.

Mansfield Kaseman Health Clinic

In-person medical appointments have continued throughout the emergency. Medical staff wear gloves, facemasks, and gowns. Volunteer interpreters primarily work from home through Zoom. Walk-in appointments are on hold, but a patient is scheduled for a same-day appointment when available. Volunteer Interpreters primarily work from home over the phone. Staff meet patients at the door to check temperatures. Patients answer health questions before appointments are scheduled.

THANK YOU TO OUR VOLUNTEERS

JULY 1, 2019 - JUNE 30, 2020



BASIC

Judy Ackerman Michael Ackerman Lata Ahuja Allegra Marketing Keyli Alvarado Christian Amador Isabella Amador Rebecca Amador Oscar Berios Rochelle Berios Crystal Brown Rae Pearl Canizares Rose Carr Kaven Caruth Brenda Castro Natisha Chambers Stella Chang Juliet Charles Celito Cordova Krystal Cormier Shavont Cormier Betty Crisp Susan Delany Jody Eccleston Maria Eisel Dawn Ely Beryl Feinburg Elise Feingold

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Kari Mason Cononiah McCarthy Jessica McIntyre Melissa McKenna Haley Mendez Miles & Stockbridge P.C. Frank Molony Paula Moore Tin Tin Myint Ben Nardi Chris Nardi Jessica Nardi Alphonso Nollie Rouzanna Oganissian Cathy Padalino Christine Padalino Paul Padalino Tineka Palmer Hyun Sun Park Robyn Parks Matt Peery Mary Sue Pletcher Oscar Portillo Avery Pryor Kiana Prvor Stacy Rabinovitz Andrea Rentel Astrid Rentel Kyung Rhee

Craig Rice Patricia Rios Andrea Rogers Walter Rojas Gary Rosenfeld Jamie Rotbert Suzanne Rotbert Pamela Ruiz Ellen Ryan Rodolfo Saenz Arnold Sanchez Donnelly Sanchez James Sanchez Andrea Shandell Nancy Shenk Gail Sherman Benjamin Shuman Kathy Sklar **David Strauss** Steve Teitlebaum Jocelyn Vasquez Adolfo Villatoro Denise Violette Tebarek Waktola **Andrew Wink** Johnny Wink Mary Wink **Bobbie Wolf** Tom Wolf Ashley Woods

SENIOR REACH

Ayleen Acosta **Emily Ahmed** Cecilia Bailey Mirtha Brown Lindy Child Judy Clavelli Lorry Clavelli Alyssa DeSarbo Calla Doh Elsa Eastment Meso Ezebuiro Tom Faherty Mary Grassick Manuela Guzman Billi Hall Bob Harbaum

Jordyn Folkhart

THANK YOU TO OUR VOLUNTEERS

JULY 1, 2019 - JUNE 30, 2020

Rhonda Harris Maggie Hathaway Gin Lin Hseih Faith James James James Shiji James Kiera Johnson Anna Kana Emma Klick Chuck Lee Amy Lu Gale Luce Jeff Luce Lou Masciocchi Anu Matthew Deborah Moore Julie Nguyen Joann Nguyen Katie Ostrowski Lukose Parampil Nyssa Parampil Mary Reeves Sofia Ross Sheldon Sacks Stacev Sam Steve Sam Sydney Smith Roger Stone Rachel Tielking Nancy Tran Rui-Hung Tsai John Tyner Joel Varghese Thomas Varghese Emma Ventimigilia Josephina Wang Courtney Watts Betty Wilson Steve Wilson Amelie Wilson-Bivera Lily Wyatt

ROCKLAND

Paul Amorosi Sumner Bradley William Breslin Vivian Byrd Nancy Clark Judy Clavelli Lorry Clavelli **Quincey Collins** Elizabeth Cooper-Martin Sophie Duncan Maria Fisel Erin Fernandez Taishan Garv Portia Gharai Kim Goldberg Sara Gray Jean Gregory Judi Halperin Rohan Healy Connie Heller Rachel Hickson Anna Hoernig Addie Horowicz Sasha Huberman Rin Iimi Lou Kallas Pat Kallas Jackie Kauff Pat Kaufman Ava King Leta Kopp Carol Lee Chuck Lee Gale Luce Jeff Luce Brian M. Kari Mason Deb McDonald Nancy Migdall Miles & Stockbridge P.C. Katherine Milner Nicki Noble Chloe O'Rourke Donna Perry-Lalley Shauna Pokras Luke Raffo Cole Remington Sherri Rubin Joan Schneider

Caleb Smvth

Loki Smyth



Roger Stone
Jack Sullivan
Iman Syed
Lindsey Tanenholz
Beth Van Lenten
Kirsten Vanderhorst
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Carlotta Watkins
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Lorry Clavelli
Jenny Cohen
Elizabeth CooperMartin
Alyssa DeSarbo

Calla Doh Ari Dubman & Family Elsa Eastment Meso Ezebuiro Denise Feldman Bonnie Gibson Jean Gregory Manuela Guzman Billi Hall Angela Harris Maggie Hathaway Connie Heller Rachel Hickson Arlynn Joffe Kiera Johnson Lou Kallas Pat Kallas Anna Kang Sue Kassell Jackie Kauff Stephanie Kauffman Pat Kaufman Carol Lee Chuck Lee Amv Lu Benita Marcus Nancy Migdall Catherine Milner Stephanie Oshinsky Donna Perry-Lalley

THANK YOU TO OUR VOLUNTEERS

JULY 1, 2019 - JUNE 30, 2020

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Gabriela Villarrdea
Stephanie Wright NP

L_{OP}

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Ginger Dixon Dana Feldman Irving Gonzales Cathy Ann Grundmayer Chuck Lee Hayley Mendez Jeffrey Navarro Steven Orellana Ana Packer Matt Peerv Winston Pereira Kathy Reyes Donnely Sanchez James Sanchez Gail Schmitt Kathy Sklar **David Strauss**

REAP

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Joyce Lipman
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Thank You to Our Donors

JULY 1, 2019 - JUNE 30, 2020

\$50.000+

Jaeger Family Charitable Fund MCAEL Montgomery County Thome Foundation Twinbrook Baptist Church

\$20,000 - \$49,999

Christ Episcopal Church Family & Nursing Care Foundation John Jaeger Primary Care Coalition

\$10,000 - \$19,999

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Church Of Rockville
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Victoria Vergara
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Walsh
Tom & Bobbie Wolf
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\$500 - \$999

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Edward & Esther Lipsit

Maryland Physicians

Jackie Lobien

Care

Church

Thank You to Our Donors

JULY 1, 2019 - JUNE 30, 2020

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\$250 - \$499

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\$100 - \$249

Jim & Janet Angel Carola Arndt Tamara Arsenault Sandi Atkinson Basignani Winery Michael Berman Max Bliss Mirtha Brown Richard Browne Mary Burnet Nancy Carlson Margaret Carr Carol Carter Virginia Chalmers Dave & Diana Chiu Paul & Nancy Clark Robert & Debra Cowen Brian Crawford Lawrence Culleen Virginia Dixon Richard Dovle

Susan Drilea WK DuVall Irene and Stephen Eckstrand Lindsay Elliott Paul Erickson Jim & Kay Fenton Lisa Jo Finstrom George Franklin Sandra Franklin Gary & Claire Funkhouser Sandra Galvin Sylvia George David Gesswein Louis & Sarah Gicale Elaine Gilby Laurel Glassman Good Earth Garden Market Leslie Graham Irene & Alan Grant Joanna Gross Ellen Harrison Sally Hausman Caroline Herbert Martha Herman Winifred Herrmann Ted Hesselroth Hispanic Alliance Of Montgomery County Bethany Hogan Thomas Hourigan Institute of Musical **Traditions** Karl Irikura Beth Isen Emma James Jay Jensen Karen Judson Cheryl Kagan Kevin & Emily Kane Barbara Kappel Sharon Kemmerer Rose & Steve Krasnow Barbara Kritzer Sandra Kubalak Joan Leshuk Alan & Priscilla Levine Bruce Levinson Carmen & Carlos Rentel Lezama

Katherine Michaelian

Millian Memorial United Methodist Church M-NCPPC Donna & Vince Neradka Olney Theatre Center Jay & Latoya Ormsby Julie Palakovich Carr Thomas Patterson Mark Pierzchala **Daniel Pierce** Jean & Janet Provost Elizabeth Purcell Jose Reyes M. & E. Argueta Rezende Rockville Presbyterian Church Cecilia Rojas Lawrence Rossbach Elizabeth Roybal Philippe Saari Sheldon Sacks Rodolfo Saenz Kimberlee & Mark Schifrin Mark Schilling Sarah Seemann Ann Seltz Lois Stovall Marilyn & Bill Taylor Tempo Book Distributors Theresa Testoni The Adventure Park at Sandy Spring Penny & Marty Trusty John Tyner University Of Maryland Health Partners Thomas Vander Male Maryanna Vineyard Barbara Wei Kathy Weigle David Wilson Marlene Wolfgang Merilee Worsey Don Wortman Samuel Zack

Susan & Ron Zahavi

Thank You to Our Donors

JULY 1, 2019 - JUNE 30, 2020

Up to \$100

Paul Amyot Jeanne Anastasi Dave Anderson Chad Appel Katy Barnum Patricia Baughman Susan Bechtel Claire Belford Sam & Phyllis Blum B'nai Israel Congregration Flaine Book **Bowl America** Tamia Boyer Karen & Ralph Buglass Anthony & Margaret Bur Eric Burch Butler's Orchard Cristin Caine Doug Chalmers George & Son Hwa Chana Sharona Chittum Loreto & Judith Clavelli Jon & Margy Collom Elizabeth Cooper-Martin Cooper's Hawk Winery & Restaurants Kiah Culver Carole Day Pat & Don Decarlo Michael Dierks Robert and Penny Dixon-Gumm Dominick's Margaret Eccles Jill Eccleston Linda Ellis Dawn Ely Ruth Ericksen Arlene Feit Allison Fisher Patti Fogel Diane Fuchs Joseph Ginther Otto Gonzalez Josh Greenberg Michael Harris Walter & Angela Harris

William Hickman Elaine & Chris Hill Hilton DC/Rockville Judith Holdsworth Catherine Horowitz Linda Huntington Leila Tvedt and Luke Hyde Ejemen Ihionkhan Interfaith Works Della James Amiee Jeeves Mark & Arlynn Joffe Kim Jones Laura & Henry Kawa Andrea Kempner-Wink Jerry Kickenson Diane Kittower Kiwanis Club Aileen Klein Leta Kopp Karen Kresge Joyce Kubu Donna Lalley Lawrence Larkin Jay Levrio Alan Lichtenstein Joyce Lipman Cynthia Livingston Gale Luce Luray Caverns Jennifer Mascardo Patricia McGrath Nancy McIntyre Jessica McIntyre Lise Mcpherson Meadows Farms Lawrence Newdorf William Newhouse George & Melissa Opryszko Sima Osdoby Ann Maria Packer Katherine Parker Grossman Barbara Peacock Manitrandrasana Ramihone Laura Ramos Gail Reese Tema Rosenbaum

Meagan Rothman

Catherine Samsel



Bridget & Darren Saywell Sheila and Richard Scher Janice Schiavone Josh Schwaber Dale & Jean Schwindaman Charneta Scott Leann Sherman Richard Silas Stephanie Simmons Mark & Bonnie Sosin Penni Spriggs Stadler Nurseries Eileen Stewart Nancy Suniewick Stuart Tart Eva Tolqvesi Yasmine Toure Hillery Tsumba

Universities at Shady

Beth Van Lenten

Grove

Ellen Van Valkenburgh Nilakanta Venkatesh Penny Wallace Washington Mystics Heidi Webb Thomas Wolf Patricia Wolff Linda Wright Diane Yokum

Nancy Hartman

Kevin Hess

HOW TO SUPPORT COMMUNITY REACH OF MONTGOMERY COUNTY

While financial donations are critical to support our mission, without supporters' volunteer time and donated items, we would need to find additional funding in the amounts shown in this chart.

Thank you for all donations!

FY20 In-Kind Goods & Services by Program		
Rockland House	\$8,200	
Rockville Emergency Assistance Program	\$9,221	
Senior Reach	\$19,071	
Jefferson House	\$33,017	
Language Outreach Program	\$49,999	
Basic (Operations)	\$211,650	
Mansfield Kaseman Health Clinic	<u>\$805,508</u>	
	\$1,136,666	

Ways to Support Community Reach of Montgomery County









SCHEDULE A GROUP PROJECT · ATTEND AN EVENT AND BRING A FRIEND · VOLUNTEER AT AN EVENT SPONSOR A REACH SUPPLY DRIVE \cdot volunteer with a reach program \cdot serve on a committee DONATE ITEMS · MAKE A FINANCIAL DONATION · OFFER YOUR EXPERTISE ON A SUBJECT

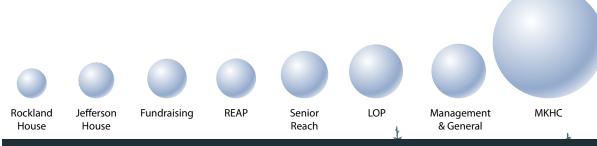
The Impact of Your Financial Donation

\$25 provides a toy for our Holiday Giving Program to give to a child \$50 covers tuition and books for a student enrolling in our ESOL classes \$100 covers a week's supply of insulin for a diabetic patient \$250 provides 6 months of Life Link services for a Senior Reach client \$500 could cover the deposit for an apartment when a Housing resident is ready to return to self-sufficiency \$1000 provides eviction prevention for a REAP client \$2000 could cover an ultrasound-guided breast biopsy for a Kaseman Health Clinic patient

FY20 INCOME & EXPENSE REPORT



Revenue by Source	
Gain on Investments	\$2,782
United Way, CFC and local campaigns	\$9,154
Individual and Board Donations	\$59,504
Special Events	\$224,609
Patients' and Clients' Fees	\$229,768
Foundations, Corporations, & Other Non-Profits	\$393,195
Faith Affiliates & Other Religious Organizations	\$505,958
Government Contracts/Grants	\$1,025,815
In-Kind Goods and Services	\$1,136,666
	\$3.587.451



Expenses by Program		
Rockland House	\$84,978	
Jefferson House	\$117,079	
Fundraising	\$124,961	
Rockville Emergency Assistance Program	\$188,778	
Senior Reach	\$262,929	
Language Outreach Program	\$344,900	
Management and General	\$388,733	
Mansfield Kaseman Health Clinic	<u>\$1,584,789</u>	
	\$3,097,147	

Community Reach of Montgomery County's commitment to our mission is consistently demonstrated in the way spending is carefully managed, with 84% of expenditures going directly towards making a difference in the lives of those we serve.

The financial statements of Community Reach of Montgomery County for the year ended June 30, 2020, have been audited by Gelman, Rosenberg & Freedman. A complete copy of the FY2020 audit report, including all accompanying notes, can be requested by writing to: Community Reach of Montgomery County, 1010 Grandin Ave., #A1, Rockville, MD 20851. The two tables above and financial notes included in this annual report were prepared by Community Reach of Montgomery County staff using audited figures.

According to FASB (Financial Accounting Standards Board) regulation 116, we must include as income, all grants that we have been notified of winning, despite the fact that no actual funds may have been received.

COMMUNITY REACH OF MONTGOMERY COUNTY & CLINIC STAFF



FY21 Reach Staff

Agnes Saenz

Executive Director

Brenda Reid Jones

Deputy Director

Della James

Director of Finance

Andrea Kempner-Wink

Director of Development/Volunteer Services

Odeth Berlin

Rockville Emergency Assistance Program Director

Will Mohan

Senior Reach Program Manager

Cecilia Rojas

Language Outreach Program Director

Laurie Gira

Grants Manager

Enrique Viscarra

Accountant

Jessica Fagnani

Administrative Assistant

FY21 MKHC Staff

Agnes Saenz

Executive Director

Dr. Sheila Levin

Medical Director & Gastroenterologist

Leslie Boylan

Nurse Practitioner

Sandra Galvin

Nurse

Magda Tranamil

Medical Assistant

Carmen Lezama

Clinic Manager

Teresita Castro

Patient Support Services/Grant Report Assistant

Deanna Melara

Front Desk/Reception & Specialty Care Referral Coordinator

Jody Eccleston-Gustavson

Medicaid/Medicare Biller

FY21 MKHC Volunteer Staff

Dr. David Baek

Podiatrist

Blanca Cuervo

Behavioral Health Social Worker

Dr. Michael Dempsey

Endocrinologist

Andy Jordan

Volunteer Coordinator

Dr. Angeline Lazarus

Pulmonologist

Dr. Sheila Levin

Gastroenterologist

Dr. Urvi Mehta

Internal Medicine

Dr. Thomas Miller

Internal Medicine

Dr. Claudia Taubman

Gynecologist

Stephanie Wright

Nurse Practitioner

FY21 COMMUNITY REACH OF MONTGOMERY COUNTY BOARD

FY21 Reach Board

Paul Love, Board Chair

Principal, TriBridge Partners, LLC

Judy Ackerman, Board Vice-Chair

Provost, Montgomery College, Retired

Rae Pearl Canizares

Chairman, Board of Commissioners, Rockville Housing Enterprises, Retired

Lou Kallas

Regional Manager, APPS Para Medical Services

Rouzanna Oganissian

V.P., Fiduciary Banking Specialist, Capital Bank

Suzanne Rotbert

Principal, Miles & Stockbridge P.C.

Nancy Sushinsky

Rainbow Place Shelter, Executive Director, Retired

Lihua Zhang, CPA, MST

Director, Aronson LLC, Tax Services Group

Agnes Saenz

Ex-Officio,
President and Executive Director

Donna R. Perry, MD

Ex-Officio, Clinic Board Chair

Jody Eccleston-Gustavson

Ex-Officio, Treasurer

FY21 MKHC Board

Donna R. Perry, MD, FAAP, FSAM,

Board Chair Pediatrician, Retired

Barbara Courtney, RCEP

Associate VP, Clinical Integration,
Adventist HealthCare

Lynnette Gannaway

Vice President, Woodspring Hotels, Retired

Angeline Lazarus, MD

Walter Reed National Military Medical Center, Gastroenterologist, Retired

Jackie Lobien, RN

Capital Area Divisional Research Coordinator, Johns Hopkins University

Bridget Plummer

Director, Urgent Care Operations, Adventist HealthCare

Stephanie Wright, FNP, PHD

George Washington University
Professor Emerita

Agnes Saenz

Ex-Officio, Executive Director

Paul Love

Ex-Officio, Reach Board Chair

Sheila Levin, MD

Ex-Officio, Medical Director

Standing Board Committees

DEVELOPMENT COMMITTEE * FAITH ADVISORY COMMITTEE FINANCE COMMITTEE * GOVERNANCE COMMITTEE

Standing committees are composed of Community Reach of Montgomery County Board members, staff members, and supporters.

SAVE THE DATE FOR THE COMMUNITY REACH OF MONTGOMERY COUNTY ANNUAL GALA

SATURDAY EVENING, APRIL 24, 2021



Contact Us:

Community Reach of Montgomery County

1010 Grandin Avenue, #A-1, Rockville, MD 20851 Email: Info@CMRocks.org · Telephone: 301-637-0730 www.CMRocks.org ©CMRocks.org ©CMRockville

Executive Director: ASaenz@CMRocks.org 301-917-6806
Deputy Director: BReidJones@CMRocks.org 301-637-0705
Director of Development/Volunteer Services: AndreaKWink@CMRocks.org 301-637-0172
Business Office: EViscarra@CMRocks.org 301-637-0746

Rockville Emergency Assistance Program OBerlin@CMRocks.org 301-917-6811

Housing Program info@CMRocks.org 301-637-0730

Mansfield Kaseman Health Clinic 8 West Middle Lane Rockville, MD 20850 CLezama@CMRocks.org 301-917-6800 Senior Reach Program WMohan@CMRocks.org 301-637-0171

Language Outreach Program CRojas@CMRocks.org 301-251-2136

